



Quality Policy

In accordance with our strategy of leadership in Rare Earths, Lynas strives to become and remain the reference for Quality products and services. We are committed to meeting the needs and expectations of our customers through the implementation of the Lynas Operational Management System and the continual improvement of our products and processes. Quality is in the foundations of our systems and an integral part of our strategy to guarantee customer satisfaction.

This will be achieved by:

- Complying with statutory obligations, standards, specifications and codes of practice relevant to quality management;
- Maintaining, monitoring, reviewing, auditing and continually improving our Quality Management System;
- Continually improving the skills and knowledge of our people through education and training;
- Promoting the continuous improvement of our products and processes;
- Identifying, reporting, investigating and learning from all non-conformances and taking action to prevent recurrence; and
- Establishing, reviewing and communicating performance measures and taking action to improve outcomes.



A handwritten signature in black ink, appearing to read "Amanda Lacaze".

Amanda Lacaze
Chief Executive Officer
Date of Issue: May 2018

